



About The AAICP

The American Association of Independent Claims Professionals' (AAICP) members play a crucial role during times of loss by providing independent claim valuation and timely claim resolution. AAICP member representatives are typically among the "first responders" to insurable individual, community and business emergencies throughout the United States, responding to events ranging from general disasters such as hurricanes, forest fires, flooding and acts of terrorism to the handling of routine workers' compensation claim. They also assist tens of thousands of individuals and businesses with recovery from property losses, liability disputes, and work-related injuries and disabilities.

The AAICP was formed in 2002 as the only national Association representing the interests of independent claims professionals. AAICP members employ thousands of claim specialists and other professionals across the country and handle millions of workers' compensation, disability, property and liability claims annually. AAICP member organizations:

- ✚ **Ensure** prompt payment of benefits to disabled and injured employees,
- ✚ **Help** families rebuild their homes after catastrophic events,
- ✚ **Protect** businesses against financial risk

Membership is comprised of independent claims adjuster and third-party administrator organizations. From the Association's inception, the Association has worked on the development of federal and state solutions supporting adjuster licensing uniformity and reciprocity to enhance quality and ensure prompt and equitable reimbursement of claims to Americans.

AAICP Mission

1. The AAICP's Mission is to foster a legal and regulatory environment that enables third-party administrators and independent adjusters to meet their responsibilities:
 - ✚ To claimants for the timely and equitable restitution of losses and payment of just entitlements;
 - ✚ To claim funders for the accurate, efficient and ethical discharge of our assignments as responsible stewards of their reputations and funds;
 - ✚ To the American community supporting recovery from individual losses and regional or national disasters.
2. To educate the public concerning the claims industry's critical role in timely claims resolution and in reinforcing the confidence of our citizens that their resources will be available in times of need, whether it be injury or national disaster;
3. To advocate prudent and commercially responsible laws and regulations regarding issues of relevance to AAICP members before state and the federal lawmakers and regulators.

AAICP Member Organizations

Asurion

Asurion is the global leader in technology protection services. From lost, stolen and damaged wireless handsets to malfunctioning computers or HDTVs, Asurion provides more than 90 million consumers worldwide with best-in-class, next day device replacement. Asurion also offers protection of user content and software.

As the world's largest provider of technology protection products, Asurion makes replacing wireless devices fast, easy, inexpensive, and hassle-free:

- Over 90 million wireless customers around the world are protected by Asurion
- Asurion partners with North America's top 5 nationwide wireless carriers, many regional providers as well as other worldwide wireless companies to help customers get a replacement phone quickly
- Asurion has over 5,000 employees dedicated to providing great service

Cunningham Lindsey U.S.

Cunningham Lindsey offers a diverse and broad range of products and services in the U.S. and has been serving the U.S. insurance industry for over 50 years. Cunningham Lindsey U.S. is headquartered in Dallas, Texas, and has approximately 1000 employees in its 160 branch offices nationwide.

Cunningham Lindsey U.S. is committed to providing their clients with claims solutions for property, commercial property, casualty, or catastrophic events 24 hours a day, 7 days a week through our network of highly qualified claims professionals across the U.S.

Custard Insurance Adjusters, Inc.

With over 250 locations, Custard Insurance Adjusters is one of the largest independent loss adjusting companies in the United States. Custard's multi-line capability includes expertise in all lines of coverage including commercial transportation, personal and commercial automobile, general liability, workers compensation, property, professional liability, inland and wet marine, product liability and hazardous/environmental claims.

Custard's experienced staff, 24-hour Hotline service and its nationwide network of adjusters supports the company's ability to respond to the unique needs of its client partners.

Gallagher Bassett Services, Inc.

Gallagher Bassett Services' vision is focused on results and has been since the organization's inception in 1962. Today, Gallagher Bassett is the largest property/casualty third-party administrator, offering enlightening insights and services in the areas of claims management, information management, medical cost containment, and consultative services which includes risk control consulting and appraisal services.

An organization global in scope, Gallagher Bassett utilizes the strength of more than 48 years of risk management experience to offer services to a large and diverse client base, which includes organizations from every sector of the economy. Gallagher Bassett services more than 3,300 clients worldwide through more than 100 branches and 3,700 skilled professionals. Every office, every employee, around the world is dedicated to quality and a corporate philosophy of respect for, and partnership with, the clients the organization honorably serves.

Sedgwick Claims Management Services

Sedgwick Claims Management Services, Inc. (Sedgwick CMS) founded in 1971 is the leader in innovative claims and productivity management solutions to major employers. Sedgwick CMS provides cost-effective claims administration, managed care, program management and related services through the expertise of 6,400 colleagues in more than one hundred and fifty offices and service locations in the U.S. and Canada.

Sedgwick CMS designs and implements customized programs based on proven practices that meet client needs. The organization specializes in claims administration and related cost management services in the areas of:

- Workers' compensation
- Short and long-term disability, FMLA and other employee absence programs
- General, automobile and professional liability

Specialty Risk Services LLC (SRS)

Specialty Risk Services, LLC (SRS) headquartered in Hartford, Connecticut, is one of the nation's leading third party administrators (TPAs), providing claims administration and risk management services for self-insured, insured and alternative market clients, including many Fortune 500 companies. SRS is ranked the second largest property-casualty TPA by Business Insurance in 2007 and customizes their products and services to meet their clients' needs.

AAICP Legislative Contacts:

David Farber, Patton Boggs LLP
Phone: 202.457.6516
dfarber@pattonboggs.com

Matt Kulkin, Patton Boggs LLP
Phone: 202.457.6056
mkulkin@pattonboggs.com